Citizens Advice Edinburgh (CAE) is a charity providing

advice, information and practical assistance. Our

services are Free, Confidential, Impartial and

Independent. Advice is available in our offices, at

Outreach locations, by telephone or via home visits.

The main areas of advice offered by Citizens Advice Edinburgh include:

* Your Money – Debt, Benefits, Tax
* Your Family – Relationships, Health, Housing, Education
* Your Daily Life – Employment, Consumer Affairs, Communications, Travel
* Your Rights – Civil Rights, Immigration, Legal Rights and Responsibilities

Online advice on these issues is also available on our website: [www.citizensadviceedinburgh.org.uk/adviceguide](http://www.citizensadviceedinburgh.org.uk/adviceguide)

**Our Locations**

**CAE Dundas St 58 Dundas Street, EH3 6QZ**

*Appointments only unless otherwise noted*  Appointments only:

Monday: 09.10 – 16.00 **0131 510 5510**

Tuesday: 09.10 – 16.00

Wednesday: 09.10 – 13.00 ⎪13.30 – 16.00 (Drop-in) ⎪18.00 – 20.00

Thursday: 09.10 – 16.00

Friday: 09.10 – 13.00 (Drop-in)

**CAE Leith 23 Dalmeny Street, EH6 8PG**

Monday: 09.30 – 12.30 (Drop-in) ⎪12.30 – 16.30 (appointment only) Telephone:

Tuesday: 09.30 – 12.30 (Drop-in) ⎪12.30 – 16.30 (appointment only) **0131 510 5510**

Tuesday evening: 17.00 – 20.00 (Legal/Employment Clinics – appointment only)

Wednesday: 09.30 – 12.30 (Drop-in) ⎪12.30 – 16.30 (appointment only) Employment Clinic:

Thursday: 09.30 – 12.30 (Drop-in) ⎪12.30 – 16.30 (appointment only) **0131 510 5510 Ext: 1026**

Friday: 09.30 – 12.30 (Drop-in) ⎪12.30 – 16.30 (appointment only)

**CAE Pilton 661 Ferry Road, EH4 2TX**

Monday: 09.30 – 12.30 (Drop-in) Telephone:

Tuesday: 09.30 – 12.30 (Drop-in) **0131 510 5510**

Wednesday: 09.30 – 12.30 (Drop-in)

Thursday: 09.30 – 12.30 (Drop-in)

Friday: 09.30 – 12.30 (Drop-in)

**CAE Portobello 8a&b Bath Street, EH15 1EY**

*Appointments only unless otherwise noted* Appointments only:

Monday: 09.30 – 16.30 **0131 510 5510**

Tuesday: 09.30 – 12.30 (Drop-in) ⎪12.30 – 16.30 (appointment only)

Wednesday: 09.30 – 16.30

Thursday: 09.30 – 12.30 (Drop-in) ⎪12.30 – 16.30 (appointment only)

Friday: 09.30 – 16.30

**CAE Gorgie/Dalry Fountainbridge Library (2nd Floor), 137 Dundee Street, EH11 1BG**

*Appointments only*

Monday: 10.15 – 16.30 ⎪ 17.30 – 19.00 Appointments only:

Tuesday: 10.15 – 16.30 **0131 510 5510**

Wednesday: 10.15 – 16.30

Thursday: 10.15 – 16.30

Friday: 10.15 – 16.30

**Our drop-in services are very busy – please arrive an hour before the end of the session for the best chance of being seen**

**Outreach Services**

**GP Surgeries (only for patients of the surgery)**

**Bellevue Medical Centre**

Dr Tolley & Partners 0131 556 2642

Dr Gray & Partners 0131 556 8196

*Appointments: Wednesday afternoons*

**Inchpark Surgery**

0131 666 2121

*Appointments: Tuesday afternoons*

**Craigmillar Medical Group**

0131 322 2111

*Appointments: Tuesday afternoons*

**Ladywell Medical Centre (West & East)**

0131 334 3602

*Appointments: Monday afternoons*

**South Queensferry Medical Practice**

0131 537 4407

*Appointments: Tuesday mornings and afternoons*

**Wester Hailes Medical Practices**

0131 453 9250

*Appointments: Wednesday mornings and afternoons*

**Veterans First Point**

**Contact:** 0131 220 9920

Floor K, Argyle House, 3 Lady Lawson St, EH3 9DR

**Energy Matters -** *The Fuel Bills Advice Service*

**Contact:** Iain Waugh 07825519081

iain.waugh@caed.org.uk

Appointments:

**Home Visits:** Usually Wed/Thu

**Evenings:** Tue @ Leith CAB or Wed @ Dundas CAB

**Financial Inclusion Project**

**Contact:** Stuart Woods 07879992583

stuart.woods@caed.org.uk

Appointments:

@ **Circle**: Monday & Friday (0131 552 0305)

@ **Edinburgh Young Carers**: Tuesday (0131 475 2322)

@ **CAE**: Wednesday (07879992583)

**Home visits also available** (07879992583)

**Welfare Rights and Health Project**

Royal Infirmary Edinburgh: Rosie Wilson: 07780461966

Western General Hospital: Alan Frith: 07827924549

welfareadviceservices@nhslothian.scot.nhs.uk

**Patient Advice and Support Service (PASS)**

Within Edinburgh: Bureaux details

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Dalkeith CAB: 0131 660 1636

Haddington CAB: 01620 824 471

Musselburgh CAB: 0131 653 2748

Penicuik CAB: 01968 675 259

West Lothian CAB: 01506 432 977

National Helpline: 0800 917 2127

**In Court Advice Service**

Edinburgh Sheriff Court, 27 Chambers Street, EH1 1LW (Level 6, next to Court 15), 9am-5pm

**Contact:** 0131 202 5114

inca@caed.org.uk

**Mediation Service**

Edinburgh Sheriff Court, 27 Chambers Street, EH1 1LW (Level 6, next to Court 15)

**Contact:** 0131 220 1092

court.mediation@caed.org.uk

**Pension Wise** – arrange appointments via:

0131 555 3907 (CAE)

0300 330 1001 (Pension Wise)

0808 800 9060 (Citizens Advice Direct)

[www.pensionwise.gov.uk](http://www.pensionwise.gov.uk)

**Advice @ Tollcross Hub**

Weekly general advice clinic:

**Thursday: 10am-12pm**

@ Tollcross Community Hub, 2 West Tollcross, EH3 9BP